Centor Screening Systems Warranty

Centor Australia Pty Ltd offers a 5-year limited warranty on its Screening Systems.

Centor Australia Pty Ltd warrants that for a period of five years after the invoice date, all Centor Screening Systems shall be free from material and manufacturing defects. Proof of purchase will be required to validate details when making a warranty claim.

What Is Not Covered By This Warranty

- Improper assembly or installation.
- Normal wear and tear including, but not limited to progressive deterioration of finishes and materials due to exposure to sun, rain, abrasion, heat and/or cold.
- Damage to, or contamination of, screen mesh/fabric and framing materials caused by rough handling, abrasion, cuts, penetration, hot surfaces or aggressive cleaning agents.
- Damage to the operating mechanism caused by the presence of dirt and debris from inadequate maintenance, inappropriate operation or impact by people, animals or other objects.
- Damage to the frame, screen mesh/fabric or mechanisms caused by pets or other animals.
- Materials and quality of workmanship during on site assembly and installation;
  > Frame assembly,
  > Frame installation,
  > Cabling.
- Damage caused by other trades or people on the building site.
- Storing the carton vertically.
- Floor channel filled with debris.
- Staining or scratching of visible surfaces.
- Contamination by construction dust, debris etc.
- Fasteners (nails, screws etc.) penetrating and/or interfering with screen mesh/fabric or operating mechanism.
- Damage or deterioration caused by wind or other environmental impacts or contamination.
- Costs for labour, installation, removal or refinishing of the replacement product or component, and incidental or consequential damages of any kind other than as mandated by applicable state law.
- Wood materials that have not been appropriately protected from the site conditions.
- Wood materials inadequately finished to protect against exposure to sun & rain.
- Wood materials used in exterior applications.
- Any and all alteration or modification to the product other than those shown on the installation instructions.
- Damage caused by any alterations made to the product.
- Damage caused by inactivity of the screen stile for period longer than three months.

Centor Australia Pty Ltd does not perform final assembly and installation into the building and takes no responsibility for either the quality or extent of work carried out in the final assembly and installation process.

This warranty is offered to the customer who purchased the screening system from Centor Australia Pty Ltd and is extended to the owner of the building at the time when the screen is first installed. This warranty is not transferable unless state or provincial law precludes this, in which case this warranty is valid for five years from original purchase date. This offer of warranty is subject to product maintenance being carried out in accordance with Centor’s published Screen Maintenance Guide given due regard to the service conditions on site.

The full extent of Centor Australia Pty Ltd obligation under this warranty is restricted to the supply of replacement components or refund of original purchase price to be determined at the absolute discretion of Centor Australia Pty Ltd. This warranty does not include labour or other costs associated with the removal or installation of replacement parts.