

## Centor Screening Systems Care and Maintenance Guide

Proper maintenance of your Centor Screening System will ensure that the product you purchased continues to function smoothly for many years.

### Operation

Screens and shades should be rolled away completely when not in use. This will help protect the material from damage while will also assisting to keep it clean.

Centor's horizontal, retractable insect screen systems (S1, S2, S4 and S4 corner) are designed to withstand reasonable wind gusts however in very windy conditions the screen must be rolled away for safe storage. If it is already very windy it may prove difficult to roll the screen away without the mesh creasing. In this situation the doors should be closed before retracting the screen as this will relieve the pressure on the mesh.

To raise the screen or shade on Centor's vertical, retractable screen systems (EW, S5 and S6), stand directly in front of the cord, ensuring it does not rub against the cord wheel mechanism. Never force or put unnecessary pressure on the cord. The screens and shades have a pre-set stop position at the top and bottom. If you force them past these points you can seriously damage to the chain clutch which will need to be replaced.

The shade fabric should only be used when the doors or windows are closed. The fabric acts as a sail due to the tight weave and can cause serious damage to the system's mechanisms should it be caught in a gust of wind.

### Cleaning

Some environments are more aggressive than others and it is necessary that the homeowner assesses the level of care that is appropriate for the location. Centor recommends the following basic maintenance practices.

#### Interior fabric (light-filtering and block-out fabrics)

Clean contaminants and marks from the fabric as soon as possible. We recommend the use of cotton cloths, as synthetic cloths will generate static charge in the fabric which can make the contaminants adhere more aggressively.

A dry mark is best removed using a soft brush or cloth. Water can spread the mark further into the material.



A wet mark can be removed with a soft, dry cloth. Dab it lightly, working from the outside in. Next use a cloth dampened in water and a few drops of mild detergent to dab the mark, repeating this step as required with a clean section of cloth. Leave the fabric to dry before rolling the shade away.

Do not spray window cleaner on or near the mesh or shade fabric.

#### **Exterior fabric (screen mesh and sun-filter fabric)**

The polyester/PVC screen mesh and fibreglass/PVC shade can be cleaned with a soft brush or cloth when necessary.

For a more thorough clean, gently wipe down the mesh or shade with a soft cloth dampened in water and a few drops of mild detergent. Alternately use a vacuum cleaner with a soft brush head.

#### **Frame**

All Centor Screening Systems are made from painted or anodised, extruded aluminium and can be cleaned with a soft cloth dampened in water and a few drops of mild detergent.

Screening Systems with a layer of natural wood can be cleaned with either a dry or lightly dampened cloth to avoid water staining the wood surface.

#### **Bottom track**

The bottom track of the screen can collect debris which, if not removed, can affect the operation of the screen mechanism. If you live in an area that has a lot of debris (i.e. beach-side) this must occur regularly.

For an S1 Screen, vacuuming the channel with a nozzle which can get inside the channel is the best solution. To get to the very end of the sill, it is necessary to pull the screen stile out from the jamb some distance and carefully insert the nozzle between the screen mesh/blind material and the sill.

For an S2 System, the removable sill cover allows easy access to the channel for vacuuming. Grasp the inside lip of the cover and tilt to remove, being careful not to scratch the frame with the end of the cover. Vacuum the debris then replace the cover.

Like S2, the S4 and S4 Corner Systems also have a removeable sill cover. Simply grasp the inside lip of the cover and remove, being careful not to scratch the frame with the end of the cover, then vacuum the debris and replace the cover.

#### **Rectifying faults**

The operating mechanism of Centor Screening Systems are not user serviceable. If you have any concerns about the manner of operation, contact Centor on +61 7 3868 5777 for further advice.

Attempting to self diagnose the fault, beyond cleaning the bottom track, is not recommended and may void the warranty.